



**Bringing Missing Children Home For 30 Years**

# ANNUAL REPORT 2010



**CHILD FIND  
OF AMERICA**



Rated A+ by the American Institute of Philanthropy
























## A MESSAGE FROM *CHILD FIND*'S EXECUTIVE DIRECTOR

### CONVERSATION STARTERS...

*OVER THE PAST 30 YEARS MORE THAN 1 MILLION CALLERS HAVE DIALED CHILD FIND'S THREE HOTLINES. STAFF HAVE ALWAYS ANSWERED WITH "CHILD FIND OF AMERICA – MAY I HELP YOU?"*



And the conversation begins...

-  *When I got home, she was gone...and so were the children.*
-  *My child wasn't returned after a visitation.*
-  *I haven't seen my teen since Friday.*
-  *My son is upset and refuses to see his father.*
-  *I think I was abducted as a child.*
-  *I was in prison and now I can't find my kids.*
-  *I'm worried my wife is going to take the kids and leave.*
-  *I found disturbing pictures on my child's computer.*
-  *I think my child has been molested.*
-  *The police refuse to help me. They say it's a civil matter.*
-  *I just found out I'm not the baby's father.*
-  *I haven't seen my child in over a year.*
-  *The National Center for Missing and Exploited Children told me to call you.*
-  *I'm pretty sure I saw that missing kid on your poster.*
-  *I need to leave with my kids to keep them safe, but I have nowhere to go. What can I do?*
-  *My ex doesn't want me to leave the state with the kids. What would happen if I did?*
-  *How come I can't see the baby? I'm paying child support.*
-  *My friend says I need a lawyer, but the last one I had messed everything up.*
-  *I'm really afraid of my kid being around our next door neighbor.*
-  *Her family won't let me see my son.*
-  *When I turned around, she wasn't there anymore...*

For more than 30 years, the conversations have continued, initiated by inquiries like these. The help Child Find provided was only made possible by the support and generosity of people like you.

Thank you for keeping the lines open!

**A GIFT TO CHILD FIND**, in honor of important events in the lives of family and friends is a meaningful and fitting remembrance. Those moments we mark – births, baptisms, bar/bat mitzvahs, graduations, weddings and memorials – are all celebrations of family, of hope and gratitude. What better way to pay tribute than with a gift that will bring hope to a family less fortunate ... a gift that will help to bring a missing child home ... a gift that will help to prevent child abduction, endangerment and abuse.

If you would like to recognize a special moment with a tax-deductible tribute, Child Find will send you a receipt as well as an acknowledgment of your generosity to the person being honored or their family.

**FOR MORE GIVING INFORMATION,  
PLEASE CALL 845-883-6060**

### SUMMER INTERNSHIP – ELIZABETH BOYLAND

Special thanks to Elizabeth Boyland who worked over 300 hours in July and August through a grant from Connecticut College's Summer Intern Program. A Psychology major entering her senior year, Elizabeth applied to Child Find due to her interest in criminal justice and desire "to learn about investigative techniques used to find missing children as well as prevention strategies to give to parents and children alike (and) counseling methods used to aid parents..." While here Elizabeth assisted in the location services and Parent Help departments, reviewing and updating case files; she also sat in on a variety of case conferences. As assistant in the Admin Office, Elizabeth developed new contacts and protocols for missing child poster distribution, reformatted missing child posters and created a "Back to School" safety flyer. She also kept our UPROAR contacts current with posters from the national clearing house of runaways/missing kids in cities where the tour would be stopping. Elizabeth hit the ground running each day she was here –was more than willing, and able - to take on any given task. Everyone at Child Find wishes Elizabeth the best in all her endeavors.







## LOCATION CASE NOTES

### LEFT BEHIND, BUT NOT ALONE – OUR COVER STORY

In March, Child Find received a call from Nicole, the mother of 3 young children – 2 of whom were abducted by their father. Since 2008, Nicole had been searching – tracking them as best she could through the internet, begging for assistance from law enforcement and legal authorities – to no avail. Saving her money, Nicole was able to hire a lawyer and a private investigator. The father was located in another state, but authorities there refused to help – despite her custody order - insisting it was a civil matter. The father took off again and the last Nicole knew he was in Canada. Nicole lives in Texas. Finally, she called Child Find. Our case workers helped Nicole develop a plan and did some digging to locate the dad 500 miles away. Nicole’s case manager discussed how she might recover the kids, and went over options. Nicole said she would keep in touch. Eager to get back her children, Nicole drove the 500 mile trek to the school the children were most likely attending, but the school’s administrative staff would not disclose any information to her. Then she got a phone call from the children’s father. He was in Texas and wanted to return the children, saying he, “wanted to right his wrongs.” Nicole believes the school told him she had been there and that perhaps he had also been made aware of pending legal action.



Within 19 days of her initial phone call to Child Find, Nicole was calling back to joyfully report that her children were finally home. Two weeks later Nicole sent us this email and these photographs:

*Thank you so much. You are the angel in my life. I have been telling my story over and over for the past two years and it managed to get to you. I cannot thank you enough for all that you and this organization has done for me and my family. The kids are doing very well. They should be in school by next week and they are so happy to be home... May God bless you and this organization and I will keep in touch.*

*Thank You, Thank You, Thank You!!*



Unfortunately, there are countless other children and left- behind parents out there hoping for similar reunions. And sadly, there are many more separated parents embroiled in conflict over issues such as custody, visitation and child support, conditions that lead to abductions like those in Nicole’s case.

It was 30 years ago this month that Child Find was founded by Gloria Yerkovich, another left-behind mother just like Nicole. Since then, Child Find has prevented and resolved family abductions, runaways and kidnappings through investigation, mediation, and education - free of charge – because of caring people like you.

### “HIS NICKNAME IS ZAC. HE MAY BE IN THE COMPANY OF HIS FATHER”

*– Notation in alert for missing child Zachariah Anthony Carter*

Sheryl was in counseling 3000 miles from home, feeling utterly hopeless and telling the social worker that she’d decided to give up, go home, and just hope that her son, Zac might be found and returned to her. At that very moment, her cell phone rang, and a representative of the LAPD was telling her that they had found and picked up 10-year-old Zac, and her ex-husband, James, was being taken into police custody. Sheryl recalled, “We all did a little jig.”

The summer before, Sheryl had given in to her ex-husband’s pleas to see his son again and sent Zac to visit his dad. Sheryl had full custody of the child and James had no visitation rights. There was a history of domestic violence and current orders of protection, but Sheryl believed James when he promised that he had changed. Sheryl sent Zac to Los Angeles, CA in June, 2009, expecting that he would return in September in time for the new school year, after having a summer forging bonds with his father.

*(continued on page 3)*





## LOCATION CASE NOTES

### "HIS NICKNAME IS ZAC" *CONTINUED*

James asked Sheryl if Zac might be enrolled in school, since their school year began earlier. This way, Zac would be able to stay on top of the material taught at his grade level before he was to return to mom in the beginning of September. Mom agreed, and sent the necessary paperwork for James to enroll Zac in school.

Soon after, James notified Sheryl that he would not be returning Zac. As the weeks passed, Sheryl's efforts to get her son back reaped little more than frustration and fear about Zac's well-being. Sheryl could not understand why James would refuse to return their son to his home in Portland.

Sheryl called Child Find of America in March, 2010. At that point, she been to court several times and was corresponding with the courts in California. Sheryl spoke to a Child Find caseworker about the court procedures in Maine and in California. Initially, plans were discussed concerning Sheryl working with Zac's school and to have police assistance.

In subsequent phone calls, Sheryl gave her caseworker permission to bring a second Child Find caseworker to the table to conference on legal issues such as criminal procedure, domesticating a custody order, enforcement of a custody order, and service of process. Sheryl said she was working on getting the funds together to be able to go to California. Her Child Find caseworkers meanwhile contacted the National Center for Missing and Exploited children who agreed to assist the mother with airfare for part of the journey home with the child through their partnership with United Airlines. Child Find also contacted another nonprofit agency that would help Sheryl with shelter and transportation once she arrived in California. Sheryl's caseworker spoke with the California police detective assigned to the case and leads were developed by Child Find to confirm the address of Zac's dad.

Sheryl flew to LA only to report back that Zac is not in school at that time. Sheryl would spend a frustrating week attempting to get information on her child's whereabouts, fearing she would be returning home without her son. Meanwhile, Child Find continued to speak with the Detective in LA about locating Zac's Dad. Sheryl gave her caseworker permission to reach out to the Dad by telephone through his family and cell phone. During the course of the discussion James decided his primary focus should be resolving the case in court. James stated he would seek out a local attorney to represent him.

In the meantime, the police finally located James by revisiting an address they believed he had abandoned. James was packing Zac's belongings and gathering legal papers at the time the police picked him up. At the station, James was held on misdemeanor charges, while Sheryl was notified that her son had been located and was being brought to her for reunification.

Soon after, Sheryl called Child Find, "They picked up James. I have my son back." Sheryl was thrilled to report that Zac was following her from room to room, "Just like the other kids. I have my shadow back. My little shadow boy. It feels so good."

Sheryl confided in her caseworker how terrible it had been for her son to be put in the position of living a lie. She told how James managed to keep Zac under control by telling him there were people who wanted to hurt him, and to hide if anyone came by. James also told Zac that his mom was responsible for the family not living together any longer. In phone calls where Sheryl would be pleading with James to return her son, James would tell Sheryl that Zac now hated her and that he didn't want to speak with her. James told Sheryl that Zac blamed her for all their ills, and that he saw things differently. However, throughout the ordeal, Zac was able to maintain his sense of what was true and what was merely an attempt to control and manipulate, and his feelings for his mother never wavered. Sheryl said what Zac needs most now is to be able to live openly and without fear again.

Sheryl thanked Child Find for contacting James, stating she never could have made the call herself, knowing she would have gotten too upset. She also said she believed it was the contact with James that led directly to the resolution of her case.

Sheryl expressed her gratitude for Child Find's ongoing efforts. "You are going to heaven. Whatever you believe in - whether you believe in that or not - it's a sure thing that you are all going to heaven."

Mother and son are home in Maine. Court is still ongoing in Maine and California.

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**CHILD FIND of AMERICA**

BRINGING KIDS HOME • KEEPING THEM SAFE

PO BOX 277, NEW PALTZ, NY, 12561  
Email: [information@childfindofamerica.org](mailto:information@childfindofamerica.org)

FAX: 845.883.6614  
Website: [childfindofamerica.org](http://childfindofamerica.org)



**MISSING CHILD**  
CHILD FIND CASE #6570-P

**LOCATED** since publication

LAST SEEN: OCTOBER 27, 2000 BROOKLYN, NY

1-800-I-AM-LOST (1-800-426-5678)  
For further information, please call (845) 883-6060  
New York City Police: 1-212-694-7781



## CASE NOTES

## FAMILY TIES: CARYN &amp; DAVID &amp; ALAN'S STORY

Alan left Caryn when they discovered that she was pregnant. When their son, David, was a few months old Caryn and Alan managed to come up with an agreement for Alan's parenting time. However, he did not take advantage of his time with his son, nor was he contributing financially to David's care.

Parent Help discussed Caryn's options with her. The caseworker sent her materials developed by Parent Help that outline the types of discussions a parenting plan would involve. The caseworker also discussed the possibility of mediation, particularly since Caryn did not feel comfortable about going to court for a resolution.

After going over the Parent Help packet, Caryn stated she had a good sense of what would be involved in the coming discussions, and she asked her caseworker to reach out to Alan. The caseworker was able to have a conversation with Alan shortly thereafter, and he confirmed what Caryn had shared; he was suffering from what both described from low self-esteem and depression. In addition, Alan was feeling overwhelmed by having to care for his ailing mother. While Alan wanted to be involved in David's life, he was hesitant because he feared one of Caryn's core interests in the reunification was also a resumption of their romantic relationship which, he deemed impossible. Alan stated that he had trouble holding down jobs, and had little optimism that things would work out well.

Over the course of the next 8 months, the Parent Help caseworker worked the parties through their challenging moments, and shared in some of their celebratory ones as well. Caryn reached out to Parent Help, during this period, also asking for assistance on parenting a toddler. She was given resources and helped to understand the developmental challenges of a child David's age.

At one point – after things were going quite well and their communication was facilitated in a positive way – the parties experienced a setback. An argument ensued after Alan's mom passed away, and Alan pulled away once again. David, who had bonded strongly with his father, was hurt and confused now that his parents had returned to their unfortunate pattern of disengagement interrupted only by moments of great hostility.

Caryn again asked her caseworker for options. At this point, she had filed for child support with the courts. Alan re-connected with Parent Help, and the conversation began moving toward a resumed peace. Both Alan and Caryn were in contact, separately, with the Parent Help caseworker. After reassurances, skill-building and listening, Caryn and Alan again began to talk. They were asked to hear one another's concerns and goals, which eventually led to a reunification of Dad and son.



**TAMMY FLORES**  
 DOB: 03/30/2004  
 HAIR: Light Brown  
 EYES: Brown

**DIEGO FLORES**  
 DOB: 07/28/2005  
 HAIR: Light Brown  
 EYES: Brown

**FRANCISCO FLORES**  
 abductor  
 DOB: 04/23/1974  
 HAIR: Black  
 Eyes: Brown  
 Height: 6'0" (183cm)  
 Weight: 210 lbs (95kg)  
 Male under nose and on each cheek.

LAST SEEN: Victorville, California

## MISSING CHILDREN

CHILD FIND CASE # 6645-P

Tammy & Diego were abducted by their non-custodial father, Francisco Flores. A felony warrant for Kidnapping was issued for the abductor on 01/18/2008. They may still be in the local area or may travel to Oregon or to Mexico.

If you think you have seen these children, please call:

**1-800-I-AM-LOST**  
 (1-800-426-5678)

For further information, please call (845)883-6060

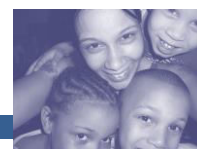
## ABBY

Abby was going through a divorce with her children's father, Perry, when she called Parent Help. They had come to an agreement in which Abby would be given full residential and legal custody of their children on paper, with Perry still able remain involved in their lives. After hearing about two incidents in which there was a physical altercation between the eldest child and Abby, Perry wanted to have joint custody. Abby was concerned about this development, as her goal was to hold on to full custody without having to settle it through court.

Abby soon shared that while her child does have anger issues, she also had a difficult relationship with her father who had been verbally abusive to her throughout the years. In addition to these challenges, CPS had been involved.

The Parent Help caseworker discussed options available to Abby, both legally and via conflict resolution. Referrals were given to local non-profit centers, as well as the domestic violence hotline in the area. In a follow-up email, the caseworker received the following appreciative words:

"Thank you so much for our discussion yesterday, and for these documents. I have felt very lost the past several months, and speaking to you gave me a lot more options. I appreciate the time you took with me."







## PLAYING TO OUR STRENGTHS

At Child Find of America's Parent *Help* program, callers are helped through a distinctive multidisciplinary team approach. Our callers' needs are as unique as their families, and each situation requires the varied skill sets inherent in this comprehensive and holistic methodology.

Once the caller has shared his or her concerns and goals through the intake process, the case is assigned to the case worker with the most expertise on the prioritized presenting issue. A caller may want to focus on a missing child, denied access to a child, a child support dilemma, a co-parenting challenge, safety issues, parenting problems, the need for legal advocacy or the hopes for a mediated

resolution. In this way, Parent *Help* plays to the strengths of our case workers.

The Parent *Help* team will frequently meet to discuss case details and sift through the caller's many issues. A collective assessment of the risks is then made, and case workers will share ideas for case management.

Any action plan developed in the case conference must prioritize safety of all family members and work from the guiding premise that Parent *Help* must first do no harm. After the team has assessed the safety risks, it is free



to continue discussing options the caller has, *following the thread of each option to its* reasonable outcome. The entirety of this process considers multiple view points and uses all of our skill sets, thus enhancing the quality of everyone's case work.

Parent *Help* case workers will frequently check in with each other on cases, as a caller's concerns are often interconnected and the nature of presenting issues tend to evolve. For example, callers may begin a case wanting to focus on child support issues, and then shift priorities to increased parenting time.

Parent *Help* case workers come from a variety of disciplines that prove useful to these complex situations. There are case workers with firsthand knowledge of what happens in the family court, know the implications of each developmental age, have worked parties through the details of a divorce, have worked in schools, are trained in family mediation methods, understand what the legal process and forms are related to a legal goal are, comprehend the patterns and dynamics of domestic violence, have worked with parties of different cultures, have trained teens and adults in conflict resolution skills, worked with substance abusers, have had experience with high risk adolescents and teens, helped parents understand and navigate through the child welfare system, and so on.

In the process of discussing options related to parenting time and child support, for example, a case worker may then hear concerns regarding a child's academic struggles and the ongoing problems in discussing this with the other parent. Such concerns will naturally guide the course of case work and then filter through multiple workers' area of expertise, ranging from technical child support information to legal options, from offering mediation to conflict resolution skill-building.

In order for the caller to feel connected to the program with a familiar voice, most callers will be speaking directly with the assigned

case worker only. Should a caller wish to speak with someone in the assigned case worker's absence, however, Parent *Help*'s case note management program allows for any team member to access the confidential case notes. And, since the case may already be known to the case worker as it was discussed by the team, there is a reassuring familiarity with the situation at hand.

On occasion, the assigned case worker would like for a second case worker to speak with the caller directly. In these instances, the assigned case worker will ask the caller for permission to bring a second case worker in. At that point, the second case worker either gets on the phone immediately or contacts the caller at a later point should the case workers require some time to conference first.

**PARENT *HELP* CASE WORKERS WILL FREQUENTLY CHECK IN WITH EACH OTHER ON CASES, AS A CALLER'S CONCERNS ARE OFTEN INTERCONNECTED AND THE NATURE OF PRESENTING ISSUES TEND TO EVOLVE.**

Another benefit of Parent *Help*'s approach is that each case worker continually adds new tools to his or her case work management toolbox. The case worker has endless opportunities to become a more well-rounded, well-informed aid to the callers. This may include expanding one's knowledge of the child support system or learning more about the Hague Convention on the Civil Aspects of International Child Abduction. The case worker may want to have a better grasp of how paternity is established in a multitude of scenarios or learn how to search for a missing child in creative ways.

In the end, the practice of the multidisciplinary team approach serves not only Child Find of America, Inc. and its Parent *Help* callers well; it offers an unparalleled opportunity to honor best practices at every turn.



## CASE NOTES

## PARENTING APART: STEVEN'S CALL

Steven called Parent Help in April, 2010 because he was having problems with his fiancée, Janet. While Steven and Janet had been in a relationship for 3 years, it became apparent to Steven that Janet was a substance abuser, although she was able to keep her habit hidden from him for a full year. Janet assured Steven that she had overcome her substance abuse issues, and they continued their relationship and conceived a daughter, Emma.

Janet suffered a relapse soon after Emma was born. Consequently, she and Steven split up. Steven later discovered from Janet's mom that Janet had been challenged by her substance abuse for 20 years. As time passed, Steven also learned that Janet had been in mental health facilities due to repeated incidences of overdose. Steven remained supportive of Janet, working with her to attend substance abuse meetings, as well as a therapist.

In his initial outreach to Parent Help, the caseworker discussed Steven's options with him. A few months later, Steven called back to inform his caseworker that he was able to secure temporary custody of Emma. Steven also shared that he had since learned Janet had an older child who had been taken from her for the same reasons.

While Steven was addressing the safety concerns he had for their daughter, he did not want to keep Janet and Emma apart. Parent Help continued to speak with Steven about the ongoing situation, sharing referrals and going over the options he had over the many different elements which included child support, supervised visitation, legal recourse and therapeutic counseling.

Steven asked Parent Help to please speak with Janet. He understood that mediation was not appropriate in his situation due to Janet's lack of capacity from the substance abuse; however, he hoped that information might be shared and that the level of hostility would be kept to a minimum.

The Parent Help case worker was able to speak with Janet and discussed some of the specifics of the financial and day care situation. Janet claimed she wanted to work through the issues with Steven, and was upfront about her substance abuse. Janet stated that she too had safety concerns for Emma noting that there was an unfenced pond in Steven's backyard, and building materials were left unattended inside his house, which was in the process of being renovated.

The issues between Janet and Steven were eventually handled through conversations they were able to have with one another. At the same time, Emma's safety was – and continues to be – the guiding force in this co-parenting arrangement. Steven was grateful for the opportunities he was given through the ongoing Parent Help support and case work.



**CHILD FIND  
OF AMERICA INC.**

PO BOX 277 . NEW PALTZ . NY . 12561  
Email: [information@childfindofamerica.org](mailto:information@childfindofamerica.org)

FAX: 845.883.6614  
Website: [childfindofamerica.org](http://childfindofamerica.org)



## MISSING CHILD

CHILD FIND CASE # 6678-P

## BROOKLINN MILLER

DATE OF BIRTH: 12/14/2002

HAIR: LIGHT BROWN EYES: BROWN

Brooklinn may be in the company of her father and may have traveled to Mexico.

MISSING SINCE: October 24, 2007  
SOUTH SIOUX CITY, NEBRASKA

If you think you have seen this child, please call:

**1-800-I-AM-LOST**

(1-800-426-5678)

For further information, please call (845)883-6060







## A WHOLE LOTTA HELP FROM OUR FRIENDS

### THE 2010 ROCKSTAR ENERGY DRINK UPROAR FESTIVAL RAISES AWARENESS AND OVER \$36,000 FOR CHILD FIND OF AMERICA ON ITS 35-DATE NORTH AMERICAN TOUR

The critically acclaimed Rockstar Energy Drink UPROAR Festival partnered with Child Find of America, for their inaugural 2010 North American tour. A portion of the proceeds of each of the 317,000-plus tickets sold went to Child Find of America. Of equal import, UPROAR launched an awareness campaign that included wrapping the tour's semi trucks with images of missing children, providing nationwide exposure on major highways throughout North America for over six weeks. Additionally, UPROAR provided social media outreach to bring safety messages, helpline information and images of missing children to rock music lovers world-wide. Child Find of America also had an onsite presence at each festival date which disseminated information on issues such as parental abductions, posters of missing children from each locale and hotline numbers to call for help. In an online interview with *Pollstar*, John Reese revealed the inspiration behind UPROAR's choice of partnering with a missing children's organization:

I'm really, really excited about this charity we have for UPROAR, Child Find of America. We're going to be doing this massive awareness for missing and abducted children in this country. It's a real epidemic with runaways, abductions and general crimes against children. We've instituted a pretty substantial awareness campaign and we're putting in money and effort to bring some light to that.

If we can help find one child, help prevent one abduction or help educate teenagers... [about] not running away from home, we've won. To me the most terrifying, horrific thing on the planet is for a family to lose a child. I've got three daughters and there was a 17-year-old girl abducted and murdered in San Diego a few months ago. I said, "I want to do something. I want to make a difference."



Pictured above: husband and wife team of Elenie & John Reese. John is the concert producer, Elenie is the force behind the "Official Cause" Tent and Child Find information and promotions. Moved by a local tragedy, John and Elenie recruited their crew - and the entire UPROAR event from sponsors to roadies and rockstars - to get involved.

Other major players on the creative team were producer and marketing director, John Oakes and tour coordinator, Heather Vantress.

"When I was growing up, my whole world revolved around music," said Oakes. "Even if we can save one child from being taken. Maybe that kid will pick up the guitar and rock the UPROAR festival one day."

Of course, the bands played a huge part in the effort. Along with drawing the crowds, they helped raise money for Child Find through autographed memorabilia auctioned on eBay. Also auctioned were VIP tickets and backstage passes - with some fans paying over \$1000/ticket - for the best seats in the house which included meet and greets and meals with their favorite bands (organized and conducted by Elenie.) All auction proceeds went to Child Find.

UPROAR and Child Find were honored that Corey Taylor, vocalist of Stone Sour, offered his assistance in the campaign by recording a moving public service announcement. In the PSA, Taylor revealed that he was once a runaway, at times living on the street between the ages of 17 and 19. The PSA has been posted on the internet including the UPROAR and Child Find sites, as well as YouTube. To view the Corey Taylor public service announcement, copy the following address into your web browser window: <http://www.youtube.com/watch?v=R6cFa78Q0OU>. The PSA and the tour partnership, advertising Child Find's hotline numbers, were heavily featured on music and recording websites and blogs.



Heather & Elenie's first look at the trucks that would be carrying UPROAR sound equipment and CHILD FIND posters and 800 numbers across the USA and Canada.

"We're very excited by this great opportunity to increase awareness and knowledge about the issue of missing children to the general public, as well as opening an avenue to offer prevention and safety tips to a difficult-to-reach age demographic. The passion and energy the UPROAR team has expressed has been incredible and their generosity is deeply appreciated."

-Donna Linder, Executive Director, Child Find of America





## 2010 PROGRAMS & SERVICES

**CHILD FIND OF AMERICA LOGS MORE THAN 20,000 CALLS PER YEAR IN SERVICE TO FAMILIES IN CRISIS AND PARENTS OF MISSING CHILDREN.  
ALL OF CHILD FIND'S PROGRAMS AND SERVICES ARE FREE.**

### LOCATION SERVICES:

An in-house location staff investigates each case of a missing child using computer technology, the Internet and a massive national network of partners, including local law enforcement agencies, the FBI, state missing children clearinghouses, schools and other non-profit organizations. Photos of missing children are disseminated nationwide through the support of hundreds of media outlets, other businesses and volunteers who post, circulate, print or air Child Find missing children posters. It is important to note that not all cases under investigation necessarily result in the publication of posters due to factors such as custody issues or privacy and safety concerns.

In 2010 there were open 98 location cases registered with Child Find.



### CAPSS — CHILD ABDUCTION PREVENTION AND SUPPORT SERVICES

The CAPSS 1-800-A-WAY-OUT toll-free number connects families impacted by child custody crisis, parental abduction and denied visitation to a wide array of services including prevention action, conflict resolution and mediation, co-parenting planning, legal advocacy, comprehensive case management, educational resources and more. On staff mediators and a national network of volunteer mediators have extensive experience in divorce, custodial and family mediation.

In 2010 there were 384 open CAPSS cases affecting over 418 children and their families. The Parent Help program evolved from CAPSS. In 2011, CAPSS services and hotline will officially roll over into the Parent Help program.

**parenthelp**

Dads and moms parenting apart and dealing with problems sharing kids, visitation, custody, and child support receive free and confidential telephone assistance by calling 1-800-716-3468. Services offered include those of CAPSS as well as parenting and fatherhood education, anger management, crisis intervention and relationship coaching.

PARENT HELP was designed in conjunction with New York State's Child Support Division and funded by the U.S. Department of Health and Human Services. Our goal is to serve as a model program to prevent parental child abduction and denied visitation while increasing establishment of and compliance with child support orders.

The program was launched in New York State in the beginning of June, 2007 and went nationwide in October 2009. There are currently 747 open Parent Help cases.

### PUBLIC EDUCATION

Child Find of America staff, board members and volunteers work year round to educate the public about the issues of missing children, how to keep children safe, and what to do in times of crisis. Public education efforts include providing materials and support in health and safety fairs, civic events, and community organization presentations.

Educational materials, and Child Find's DocuPak which helps families keep vital information about their children at hand, are distributed to school children and their parents. Press releases, articles and interviews with local and national media also bring attention and awareness to missing children. In-service training of allied professionals also increases the understanding of the issue and strengthens our ability to prevent and resolve all cases of missing children.

Child Find's materials are available on our websites:  
[www.childfindofamerica.org](http://www.childfindofamerica.org) and  
[www.parenthelp-ny.org](http://www.parenthelp-ny.org).



**CHILD FIND OF AMERICA, INC.**

PO BOX 277

NEW PALTZ NY 12561-0277

Business Phone: 845 - 883 - 6060

Fax: 845 - 883 - 6614

LOCATION SERVICES: 1-800-I-AM-LOST  
(1-800-426-5678)

PARENT *HELP*: 1-800-716-3468  
or  
1-800-A-WAY-OUT  
(1-800-292-9688)



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